

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 07-0230

ORIGINAL

Regarding a complaint by (Person making the complaint): BRIAN J. HERTZ

Against (Utility name): Commonwealth Edison

As to (Reason for complaint) Recurrent power outage problem in 2006, issue resolution taking 8 months (potential/expected)

in La Grange Park Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 718 Community Drive La Grange Park, IL 60526

The service address that I am complaining about is 718 Community Drive La Grange Park, IL 60526

My home telephone is [708] 482-8440

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 202-8807; Ext. 22701

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

220 ILCS 5/8-101

220 ILCS 5/8-102

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☒ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Since moving to above address on 5/5/06; several unexpected power outages have occurred. Initially contacted Com Ed about this in September and was told by Mr. Ron Hart (@ 815. 724.5985) that it would be 4 months (or until January 07) before the issue was rectified. I then contacted him in January 07 and was told it would take until April 07 to be rectified.

Please clearly state what you want the Commission to do in this case: Expedite Com Ed's handling of this issue. 7-8 months for complaint/issue resolution is too long, especially for an organization wanting to increase its rates.

Date: March 20th 2007
(Month, day, year)

Complainant's Signature Brian J. Hart

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, CHARLENE FLETCHER, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

(Signature) Charlene Fletcher

Subscribed and sworn/affirmed to before me on (month, day, year) 3/27/2007

Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.